

## PowerSchool Installation

At Pearson, we understand that implementing and managing a new Student Information System (SIS) is a challenging effort. We are pleased to work with you to understand your needs and expectations, and strive to ensure your continued success of PowerSchool, the fastest-growing, most widely used web-based student information system.

To assist you through the implementation of PowerSchool, the Pearson Technical Solutions Group (TSG) offers **PowerSchool Software Installation** services to provide remote installations of the PowerSchool application by Pearson System Engineers for new **PowerSchool customers**.

To assist you with ongoing proactive maintenance and support of the PowerSchool application and infrastructure, the Technical Solutions Group also offers an **Enterprise Management Service (EMS)** offering. The Enterprise Management Service (EMS) is a complete comprehensive solution that manages and maintains your self-hosted PowerSchool environment and provides complete coverage of your PowerSchool environment in the following areas:

- Real-time monitoring of Server hardware, the PowerSchool Application, and the Oracle Application.
- Choice of automated or on demand distribution and installation of **all** PowerSchool version updates, state and provincial reporting updates, and PowerSchool Oracle updates
- Automated services to apply a copy of the Production data to the Non-Production PowerSchool instance.
- Technical support for the PowerSchool Infrastructure (including servers, virtualization, load balancer appliances, storage, SSL, 3<sup>rd</sup> party software, etc.)

For questions or further details regarding these services, product requirements, or specific scaling configurations, please contact your Account Executive or [tsghelpdesk@Pearson.com](mailto:tsghelpdesk@Pearson.com)

## 1. Professional Services

The following services will be delivered remotely by a Pearson Systems Engineer:

Implementation Consultation
<ul style="list-style-type: none"><li>Review of the desired deployment including infrastructure readiness, network topology, and project related deliverables and schedules.</li></ul>
PowerSchool Installation
<ul style="list-style-type: none"><li>Install PowerSchool Oracle database application.</li><li>Configure Oracle automated SMTP messaging alerts.</li><li>Configure Oracle Flash Recovery Area to include custom size and data retention window.</li><li>Install and configure PowerSchool application and related components.</li><li>Install and configure Apache web service for PowerSchool Images. (If Applicable)</li><li>Install and configure PowerSchool SRC updates.</li><li>Apply Pearson demo data or district data (if available).</li><li>Test and validate PowerSchool functionality for end user access.</li></ul>

### Pricing Summary

**Installations of PowerSchool / Oracle are limited to a number of PowerSchool server(s) within a single PowerSchool instance. The fee structure for the PowerSchool Installation service is as follows:**

- \$500 (First Server within each PowerSchool Instance)**
- \$250 $n$  (Additional Servers within the same PowerSchool Instance)  
(Application only servers)**

Where  $n$  is the number of additional servers that will exist in the customer's instance/environment at the time of the service that will be included as part of the service.

To purchase this package or other Pearson Technical Solutions Group (TSG) offerings, please send your inquiries to your Account Executive or contact TSG at [tsghelpdesk@Pearson.com](mailto:tsghelpdesk@Pearson.com).

For details on other Pearson Technical Solutions Group (TSG) offerings please visit us on PowerSource.

[https://powersource.pearsonschoolsystems.com/f/pearson\\_technical\\_solutions\\_group&from=nav](https://powersource.pearsonschoolsystems.com/f/pearson_technical_solutions_group&from=nav)

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