

PowerSchool Technical Consultation

At Pearson, we understand that implementing and managing a new Student Information System (SIS) is a challenging effort. We are pleased to work with you to understand your needs and expectations, and strive to ensure your continued success of PowerSchool, the fastest-growing, most widely used web-based student information system.

To assist you through the implementation of PowerSchool, the Pearson Technical Solutions Group (TSG) is pleased to offer **PowerSchool Technical Consultation** services to provide onsite consulting services to assist you in implementing self-hosted Non-Production instance(s) of PowerSchool. This service provides the district Information Technology personnel access to Pearson Systems Engineers to assist with answering any questions they may have as it relates to installing and maintaining self-hosted Non-Production instance(s) of PowerSchool.

To assist you with ongoing proactive maintenance and support of the PowerSchool application and infrastructure, the Technical Solutions Group also offers an **Enterprise Management Service (EMS)** offering. The Enterprise Management Service (EMS) is a complete comprehensive solution that manages and maintains your self-hosted PowerSchool environment and provides complete coverage of your PowerSchool environment in the following areas:

- Real-time monitoring of Server hardware, the PowerSchool Application, and the Oracle Application.
- Choice of automated or on demand distribution and installation of **all** PowerSchool version updates, state and provincial reporting updates, and PowerSchool Oracle updates
- Automated services to apply a copy of the Production data to the Non-Production PowerSchool instance.
- Technical support for the PowerSchool Infrastructure (including servers, virtualization, load balancer appliances, storage, SSL, 3rd party software, etc.)

For questions or further details regarding these services, product requirements, or specific scaling configurations, please contact your Account Executive or tsghelpdesk@Pearson.com

PowerSchool Technical Consultation

1. Professional Services

The following onsite services will be delivered by a Pearson Systems Engineer:

Microsoft Windows Server Configuration
<ul style="list-style-type: none">▪ Configure Windows 2008 R2 Server environment variables specific to PowerSchool / Oracle for project related server(s).▪ Install PowerSchool third party prerequisite software. (Adobe Reader)
PowerSchool Installation / Configuration
<ul style="list-style-type: none">▪ Work with district personnel during the integration process and answer any questions they may have as it pertains to the installation / configuration of PowerSchool / Oracle.▪ Install PowerSchool Oracle database application.▪ Configure Oracle automated SMTP messaging alerts.▪ Configure Oracle Flash Recovery Area to include custom size and data retention window.▪ Install and configure PowerSchool application and related components.▪ Install and configure Apache web service for PowerSchool Images. (If Applicable)▪ Install and configure PowerSchool SRC updates.▪ Apply Pearson demo data or district data (if available).▪ Test and validate PowerSchool functionality for end user access.
SSL Accelerator Configuration (Load Balancer) (If Applicable)
<ul style="list-style-type: none">▪ Assist district personnel with reconfiguring existing load balancer to support PowerSchool 7.x configuration.▪ Configure PowerSchool 7.x application network settings to utilize load balancer.▪ Test and validate PowerSchool functionality for secured end user access.
SSL Configuration (If Desired) (If Applicable)
<ul style="list-style-type: none">▪ Apply district provided SSL Certificate(s), Intermediate Certificate, and RSA Key(s) to PowerSchool application and related components.▪ Configure PowerSchool application and related components to utilize SSL connectivity.
Firewall Configuration
<ul style="list-style-type: none">▪ Provide district personnel with a list of required PowerSchool TCP ports that must be configured on the firewall to ensure proper PowerSchool ports are configured.
Documentation and Administrative Overview
<ul style="list-style-type: none">▪ Provide documentation for project related configurations.▪ Provide overview of moving Oracle data between Production and Non-Production instances.▪ Provide overview of PowerSchool components and functionality.▪ Provide overview PowerSchool shutdown and startup process.▪ Provide overview Oracle Flash Recovery Area configurations.▪ Provide overview Restoring Oracle data / PowerSchool configuration.▪ Provide overview for applying PowerSchool version releases, patches, and updates.

Pricing Summary

▪ Pearson Onsite PowerSchool Technical Consultation Fee: (Fixed Fee) (Includes all travel costs)	\$3,600.00
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PowerSchool Technical Consultation Total: **\$3,600.00**

To purchase this package or other Pearson Technical Solutions Group (TSG) offerings, please send your inquiries to your Account Executive or contact TSG at tsghelpdesk@Pearson.com.

For details on other Pearson Technical Solutions Group (TSG) offerings please visit us on PowerSource.

https://powersource.pearsonschoolsystems.com/f/pearson_technical_solutions_group&from=nav

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