

PowerSchool SIS Load Balancer Installation

To assist you with the management of the PowerSchool SIS, the PowerSchool **Technical Solutions Group (“TSG”)** offers Load Balancer Installation services to remotely configure the load balancer appliance(s) for use with the PowerSchool SIS application.

Professional Services

The Professional Services listed below will be delivered remotely by a TSG Systems Engineer:

Integration Design
<ul style="list-style-type: none"> Design and review of the desired deployment including infrastructure readiness, network topology, and project related deliverables and schedules
SSL Accelerator Configuration (Load Balancer)
<ul style="list-style-type: none"> Install and configure SSL Accelerator initial configuration parameters Apply applicable firmware and software updates for the load balancer Create and configure PowerSchool SIS related Virtual Services Apply SSL / TLS Certificate(s), Intermediate Certificate, and RSA Key(s) to PowerSchool SIS related Virtual Services Configure High Availability of SSL Accelerator (If Applicable) Provide district personnel with a backup configuration file of the new load balancer configuration
PowerSchool SIS Configuration
<ul style="list-style-type: none"> Configure PowerSchool SIS network configuration settings to use load balancer configuration as a Proxy with secured connectivity Configure ReportWorks network configuration settings to use load balancer configuration as a Proxy with secured connectivity Configure PowerSchool SIS Image Server network configuration settings to use load balancer configuration with secured connectivity (If Applicable) Configure PowerSchool SIS Global Server Settings to use load balancer configuration as a Proxy with secured connectivity
Firewall Configuration
<ul style="list-style-type: none"> Provide district personnel with firewall configuration parameters to ensure proper PowerSchool ports are configured

Customer Responsibilities

It will be the responsibility of customer's designated personnel to ensure each of the following items are understood and addressed.

Facilities
<ol style="list-style-type: none"> 1. Provide a technical district resource to work with the PowerSchool Systems Engineer for the duration of the consultation. 2. All work will be performed during normal business hours unless otherwise specified. (Monday - Friday; 5:00 AM - 5:00 PM US Pacific Time) (Excludes US PowerSchool Holidays) 3. Provide TSG with remote access to perform the services listed within this proposal. This can include Bomgar access or any client provided remote access software. 4. Provide adequate network connectivity / uplinks for all project related infrastructure components. (GbE copper recommended for optimal performance)
Infrastructure Configuration
<ol style="list-style-type: none"> 1. Provide a Load Balancer that is capable of L4 / L7 load balancing capabilities, Cookie-based session persistence, and SSL offload capabilities. 2. Perform the initial setup of the load balancer including rack mounting, establishing network connectivity, assigning a management IP address, and applying licensing. (If Applicable) 3. Provide TSG with naming conventions, TCP/IP parameters, and user accounts passwords associated with all project related infrastructure components. 4. Provide SSL / TLS Certificate(s) to be used with fully qualified domain names (FQDN) for secured PowerSchool SIS access. 5. Ensure the issuing Certificate Authority and Certificate type you intend to use with PowerSchool SIS are supported with your client browsers that will be used to access PowerSchool SIS and comply with your district security policies. 6. Configure firewall configurations and DNS entries for all project related infrastructure components as it relates to secured PowerSchool SIS access.
PowerSchool SIS
<ol style="list-style-type: none"> 1. This package does not include any services relating to the deployment, installation, or data migration of/to PowerSchool SIS, Oracle or their associated resources. These services are offered by TSG at additional fees. 2. Customers are responsible to backup any existing PowerSchool SIS / Oracle configurations prior to commencing of services. 3. Customers are responsible to notify all PowerSchool SIS users of scheduled down time.

Completion Criteria

The services within this proposal will be considered complete and delivered when the following conditions have been met:

1. TSG has contacted the customer and established remote access to the customer's PowerSchool SIS environment.
2. TSG has configured the load balancer solution within the district's infrastructure.
3. TSG has configured the load balancer solution to support the district's PowerSchool SIS configuration.
4. TSG has configured the PowerSchool SIS environment to utilize the load balancer solution as a Proxy within the PowerSchool SIS configuration.
5. TSG has ensured the PowerSchool SIS Monitor states that the PowerSchool SIS system is connected.
6. The customer is presented with the PowerSchool SIS logon screen.
7. The customer has been notified that the PowerSchool SIS Load Balancer Installation service has been completed

Within five (5) business days of completion of the services within this proposal, the District Primary Contact will either accept the Deliverables or provide TSG a written list of objections, if any. If no response from the Customer is received within five (5) business days, then the Deliverables will be deemed accepted, unless the Customer requests an extension.

If the Customer experiences issues directly related to a configuration performed by TSG personnel, it will be the Customer's responsibility to contact TSG within five (5) business days. Configuration related requests received after five (5) business days of project completion may incur additional service costs.

Pricing Summary – As of DATE

TSG Load Balancer Installation Service Total: (USD) \$0.00

The pricing set forth above shall be valid for a period of sixty (60) days from the date of this proposal and is only applicable to those products and services described herein. If customer has not returned a signed copy of this Proposal to PowerSchool prior to the expiration of the foregoing sixty (60) day period, PowerSchool reserves the right to modify the products, services and associated pricing quoted herein, or in the alternative, cancel this Proposal in whole or in part.

All products and services set forth in this Proposal will be provided to Client in accordance with the terms and conditions of the standard PowerSchool Licensed Product and Services Agreement.

AGREED TO: Client Name			
By:			
(Authorized Signature)			
Name:			
Title:			
Date:		Phone Number:	

To purchase this offering, please sign the last page of this proposal and submit back to the PowerSchool Group, LLC along with a purchase order via fax to (916) 288-1590. Thank you and we look forward to working with you and your staff.

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