

■ 1. PowerSchool Installation

To assist you through the implementation of PowerSchool, the Pearson Technical Solutions Group (TSG) offers **PowerSchool Software Installation** services to provide remote installations of the PowerSchool application by Pearson System Engineers for **new PowerSchool customers**.

The Technical Solutions Group also offers a wide range of hardware and 3rd party software, designed to meet the needs specific to your PowerSchool deployment. Pearson has partnered with major hardware and 3rd party software manufacturers to resell hardware and 3rd party software directly to Pearson customers at discounted costs. Pearson provides this offering to reduce hardware costs associated with purchasing Pearson software to provide the customer a more cost effective solution.

To assist you with ongoing proactive maintenance and support of the PowerSchool application and infrastructure, the Technical Solutions Group also offers an **Enterprise Management Service (EMS)** offering. The Enterprise Management Service (EMS) is a complete comprehensive solution that manages and maintains your self-hosted PowerSchool environment and provides complete coverage of your PowerSchool environment in the following areas:

- Real-time monitoring of Server hardware, the PowerSchool Application, and the Oracle Application.
- Choice of automated or on demand distribution and installation of **all** PowerSchool version updates, state and provincial reporting updates, and PowerSchool Oracle updates
- Automated backup of PowerSchool/Oracle files with secure transfers to a remote storage location provided by Pearson.
- Remote assistance with PowerSchool / Oracle data restoration or PowerSchool New Installations.
- Technical support for the Infrastructure (including servers, virtualization, load balancer appliances, storage, SSL, 3rd party software, etc.)
- Assistance with PowerSchool Data Restoration and / or Server Migrations.

For questions or further details regarding these services, product requirements, or specific scaling configurations, please contact your Account Executive or tsghelpdesk@Pearson.com

PowerSchool Installation

Professional Services

The following services will be delivered remotely by a Pearson Systems Engineer:

Implementation Consultation
<ul style="list-style-type: none">▪ Review of the desired deployment including infrastructure readiness, network topology, and project related deliverables and schedules.
PowerSchool Installation
<ul style="list-style-type: none">▪ Install the latest release of PowerSchool Oracle database application.▪ Install the latest Oracle Jobs release.▪ Configure Oracle automated SMTP messaging alerts.▪ Configure Oracle Flash Recovery Area to include custom size and data retention window.▪ Configure optimal Oracle application memory settings.▪ Install the latest release of the PowerSchool application.▪ Create PowerSchool SharePoint directory for common access to PowerSchool Student pictures and reports for PowerSchool Application Server(s). (If Applicable)▪ Install the latest release of the PowerSchool State Reporting Code (SRC).▪ Configure optimal PowerSchool Application memory settings.▪ Configure optimal ReportWorks Application memory settings.▪ Configure PowerSchool Application network settings.▪ Configure ReportWorks Application network settings.▪ Install and configure Apache web service for PowerSchool Images. (If Applicable)▪ Apply Pearson demo data to Non-Production (Test Bed) instance of PowerSchool / Oracle. (Optional if Non-Production Test Bed instance installation is purchased with this proposal).▪ Apply existing Production data to Non-Production (Test Bed) instance of PowerSchool / Oracle. (Optional if Non-Production Test Bed instance installation is purchased with this proposal). (Must be the same PowerSchool version release between Production and Non-Production instances)▪ Test and validate PowerSchool functionality for end user access.

Pricing Summary

Installations of PowerSchool / Oracle are limited to a number of PowerSchool server(s) based upon your Purchase Order amount and / or what was provided to you by your Account Executive. The fee structure for the PowerSchool Installation service is as follows:

- **\$500 (First Server within the Production Instance)**
- **\$250 n (Additional Servers within the Production Instance)**

Where n is the number of additional servers that will exist in the customer's instance/environment at the time of the service that will be included as part of the service.

- **\$500 for each additional Non-Production Instance such as Test Bed server(s).**

To purchase this package or other Pearson Technical Solutions Group (TSG) offerings, please send your inquiries to your Account Executive or contact TSG at tsghelpdesk@Pearson.com.

For details on other Pearson Technical Solutions Group (TSG) offerings please visit us on PowerSource.

https://powersource.pearsonschoolsystems.com/f/pearson_technical_solutions_group&from=nav

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