



# Chat Support

## for Enrollment Family Users

We are happy to announce that starting on Friday, **February 8, 2019**, PowerSchool will offer a new support option for our Enrollment family users: Chat Support!

With the addition of Chat Support, our Enrollment family users will have another path to connect with our support team to get help on any issues they may be experiencing.

Chat Support will be available for you through our PowerSchool Community at [help.powerschool.com](http://help.powerschool.com). If you have not yet joined our Community, we recommend navigating to this site to get started.

If you are new to PowerSchool Community, register for an account by going to [help.powerschool.com](http://help.powerschool.com).

- Click on **Sign In** and then **New User? Register Here**.
- Complete the form to register and an email will be sent to you.
- Be sure to respond to that email to verify your account to participate in our Community.

For more information, please visit our resources under [Getting Started](#).