Welcome to the Unified Classroom Special Programs PowerSchool PowerUp!

PowerSchool PowerUPs

March 8, 2022

Today's Agenda

- **Welcome and Overview**
  - PowerUps Overview & Introductions
  - Follow Our PowerUps Events page in Community
- **Platform Highlight**
  - March 4th Platform Release
  - Product Name change
- **Special Programs Integrations**
- **Closing and May PowerUp Information**

Special Programs PowerUps Team

Robyn Skidmore

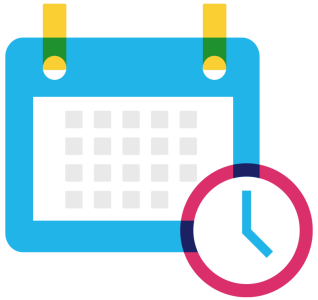
Education Impact Consultant

- Retired educator - 26 years in public education, former SPED/Inclusion teacher, Master of Special Education
- Joined PowerSchool in 2019
- Fun Fact: Enjoy floating on the river

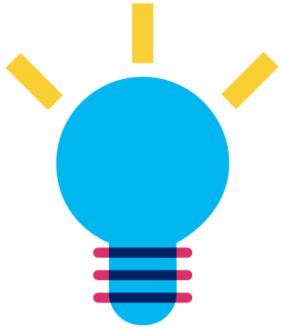
Special Programs Support

- Our Support Team is on the call to assist with technical questions.
- Please submit your questions into the chat during presentation.
- There will be time for additional Q & A at end of the meeting.

PowerSchool PowerUps



Recurring meeting with PowerSchool Education Impact Consultants



Learn about recent product releases, roadmap, & integrations

Hear from PowerSchool experts on seasonal, best practice topics.

Collaborate, network, and share best practices with other PowerSchool districts

PowerUps Communication through PowerSchool Community

- Shared EIC resources
- Place to share resources across districts
- Discussion boards
- Post updates

Let's take a quick tour!

Special Programs Integrations

System Administration vs ADMIN Role

	System Administration	ADMIN Role
How is this role assigned?	• Role is assigned based on role in SIS • Used to perform day-to-day tasks	• Requires an additional password for additional log-in • Refrain when using except when necessary
What can users with this role do?	• Does not have access to high-level administrative functions • Cannot make changes to security groups and features • Can access all documents and profiles within the system • Can create staff profiles outside of SIS • Can add general education students to Special Programs • Can assign caseloads to staff members	• Can access, monitor, and alter data flow between documents, profiles, and SIS • Can control and alter data integration and migration • Can control all security features for each user and document.

Integration....

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Integration with Your Student Information System

Your SIS

Examples of information that is shared include:

- Student demographics
- Enrollment details
- District info
- Locations (schools)
- Class rosters
- Program activity and alerts

Unified Classroom Special Programs

In a **FINALIZED** document:

- Targeted data fields within document are copied to the appropriate fields in student profile
- State-reportable fields will appear on a report designed to write-back to the SIS anytime a change is made to the data.

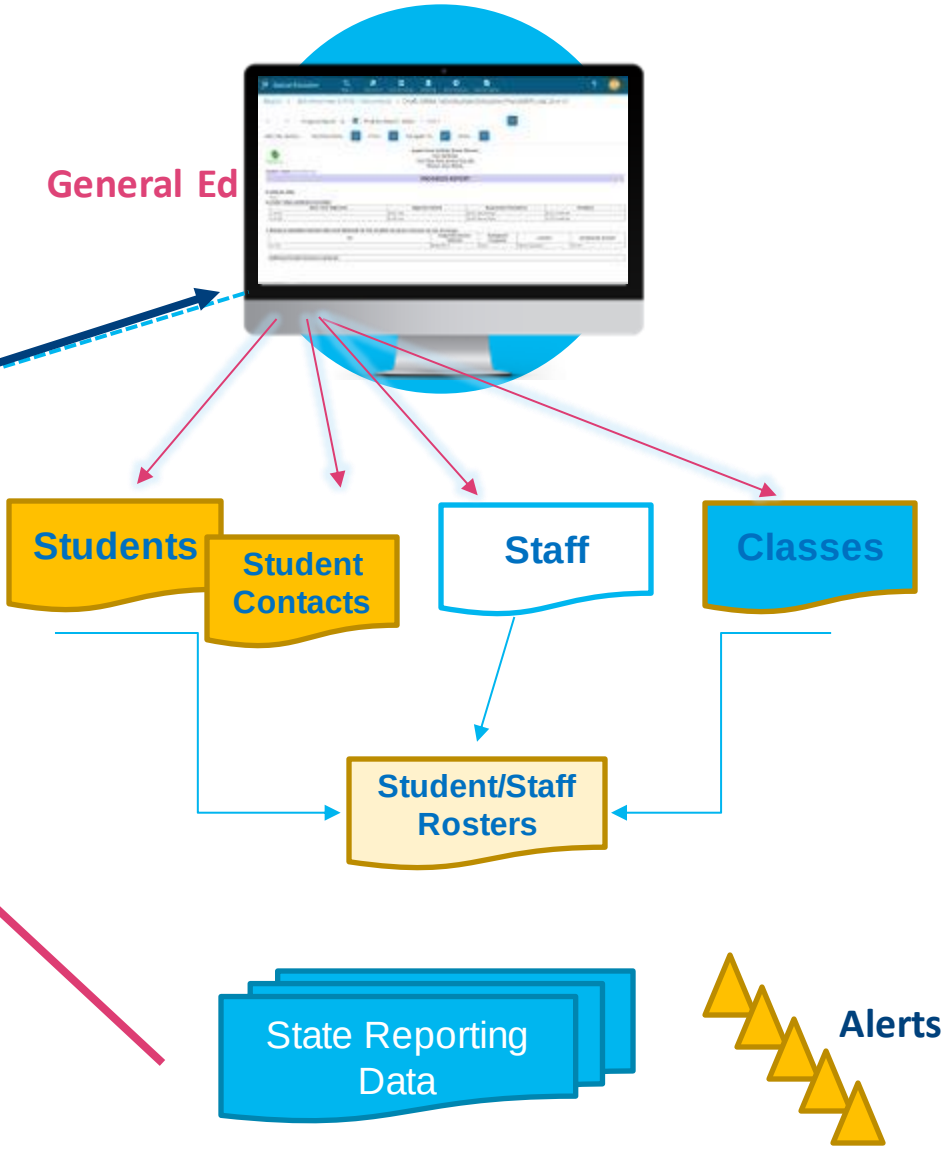
Program Alerts:

- Flow from PSSP to SIS
- Displayed as icons next to student name

Integration Overview

Your SIS

Source of authority for all Student, Staff, Location, and Class Data



Model Import Layouts

- General Ed Students
- Students
- Staff
- Classes
- Class Staff
- Class Students
- Locations
- Alternate Locations
- District
- State-Related

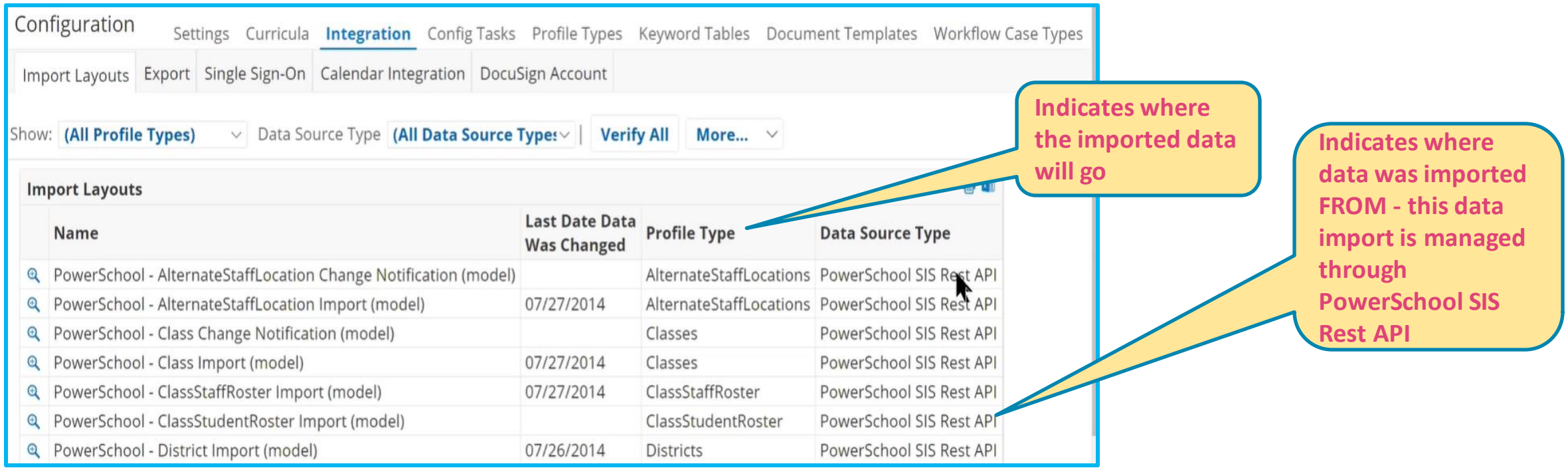
Change Notification events:

- **The SIS notifies Special Programs individual records have been added or updated**
- **Occurs in (almost) real time**

	PowerSchool - Staff Change Notification (model)		Staff	PowerSchool SIS Rest API
	PowerSchool - Staff Import (model)		Staff	PowerSchool SIS Rest API
	PowerSchool - Student Change Notification (model)		Students	PowerSchool SIS Rest API
	PowerSchool - Student Import (model)		Students	PowerSchool SIS Rest

Server-controlled daily imports are a full refresh of SIS imported data fields scheduled "off peak" hours.

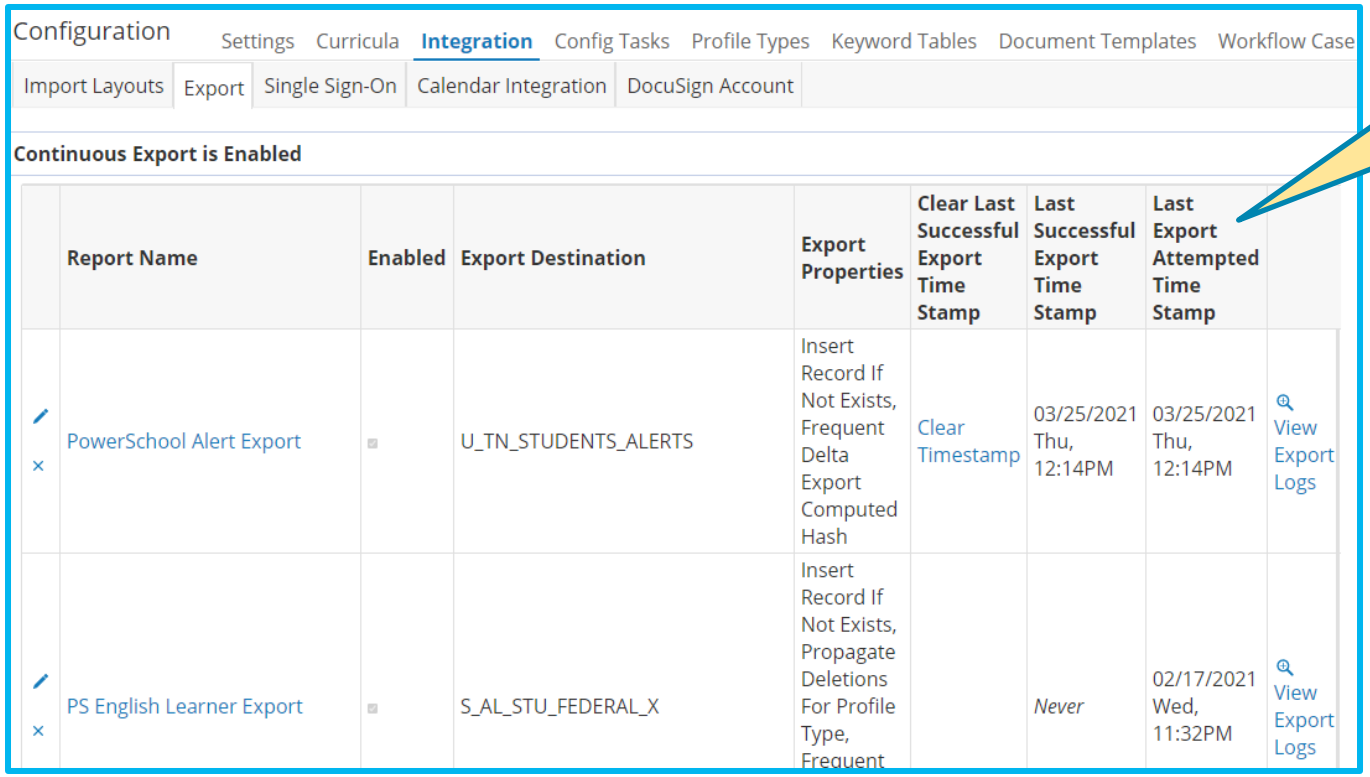
Where do I find the Import Layouts?



Administration > Configuration > Integration > Import Layouts

Model Exports

- PS Alerts
- State Reporting Exports

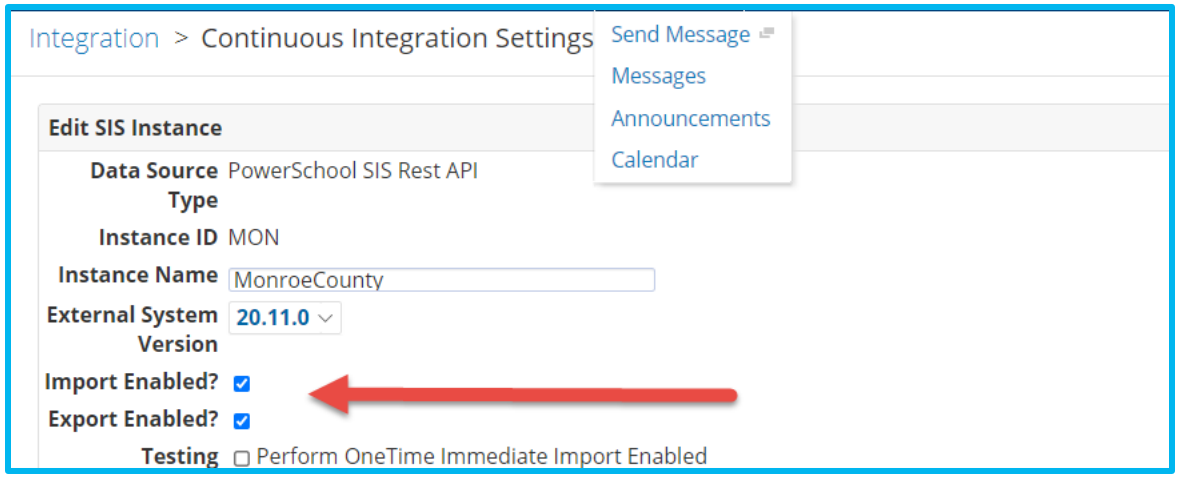


Server controlled daily exports to PS SIS scheduled "off peak" hours

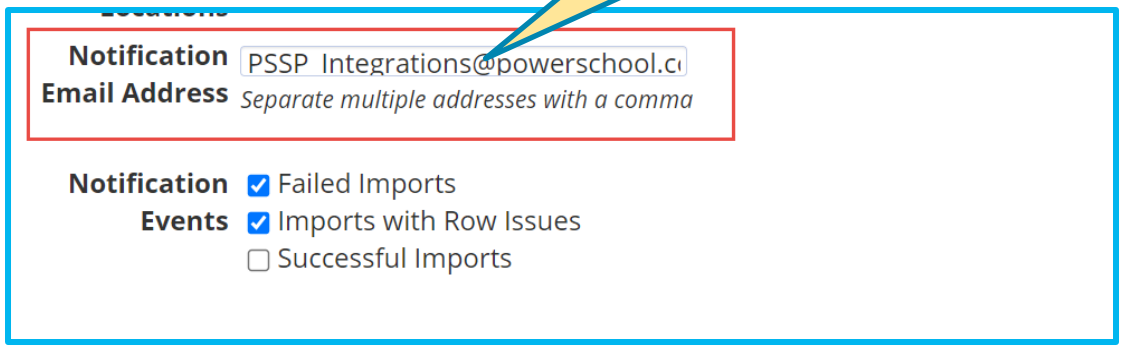
Administration > Configuration > Integration > Export

Monitoring Integration

Continuous Integration Monitoring

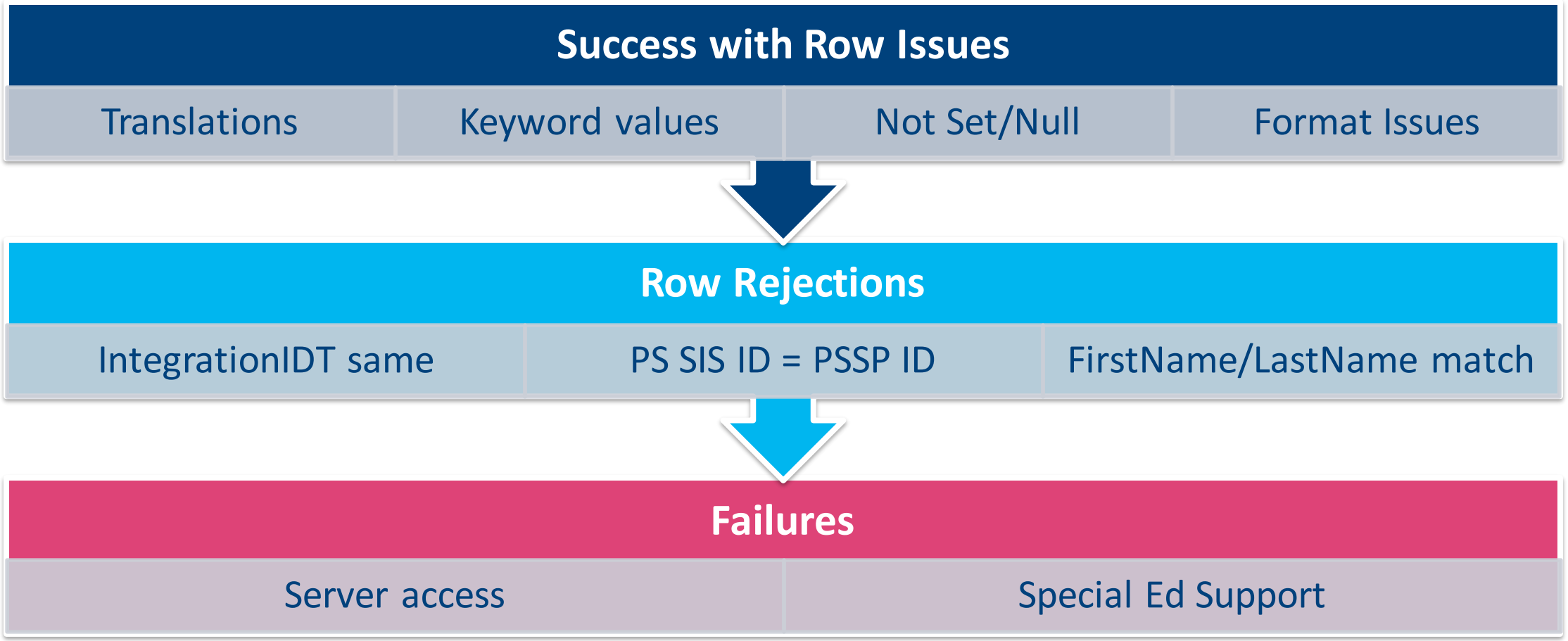


Best Practice: Assign SIS System Admin or SP Security Admin to receive notification of Row Issues/Failures



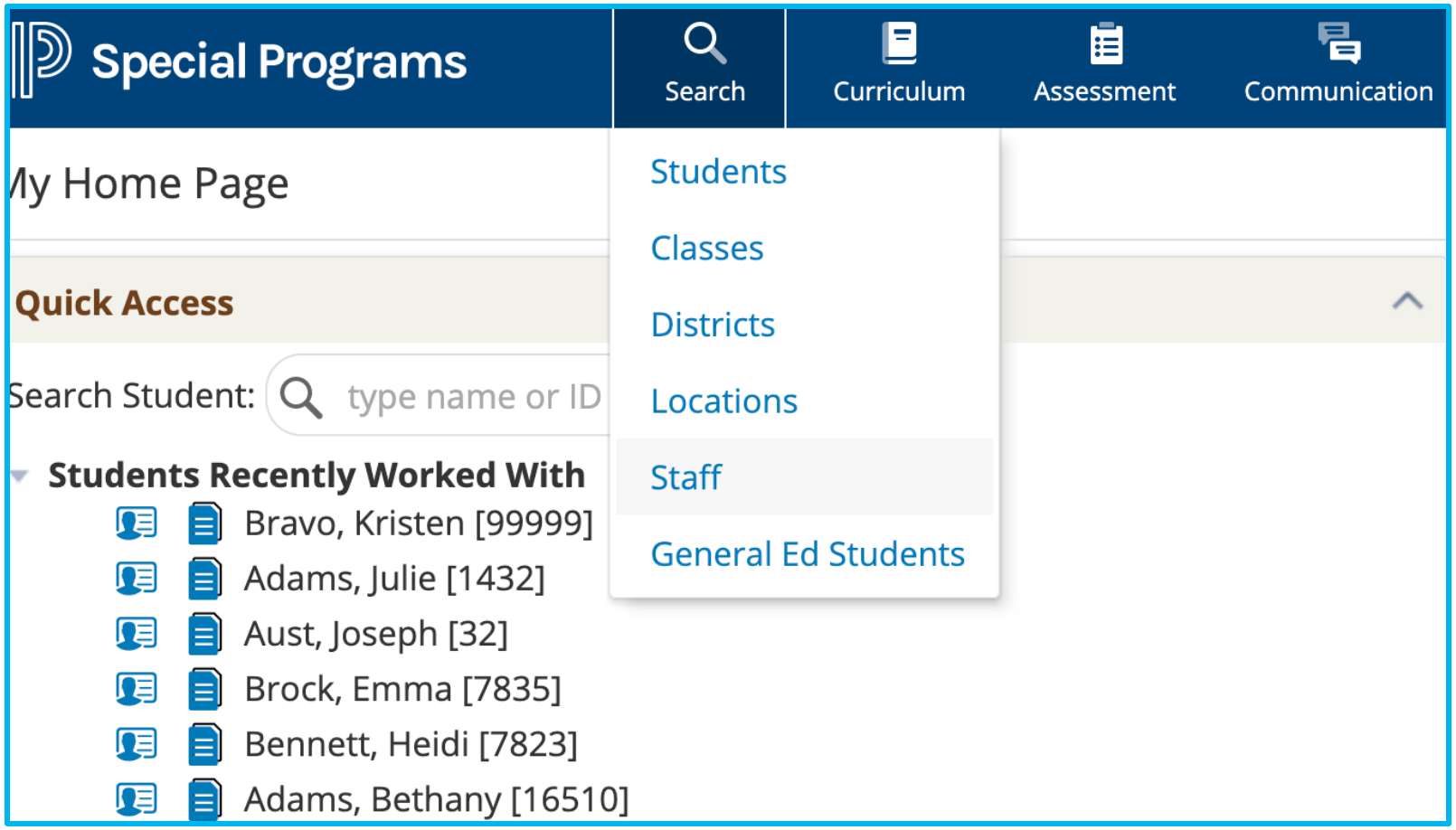
Administration > Configuration > Integration > More > Continuous Integration Settings

Troubleshooting Integration Issues



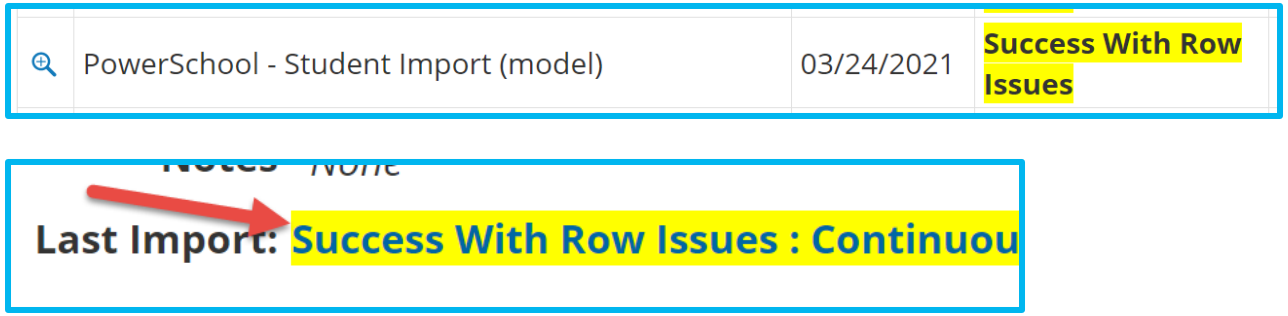
Duplicate Profiles

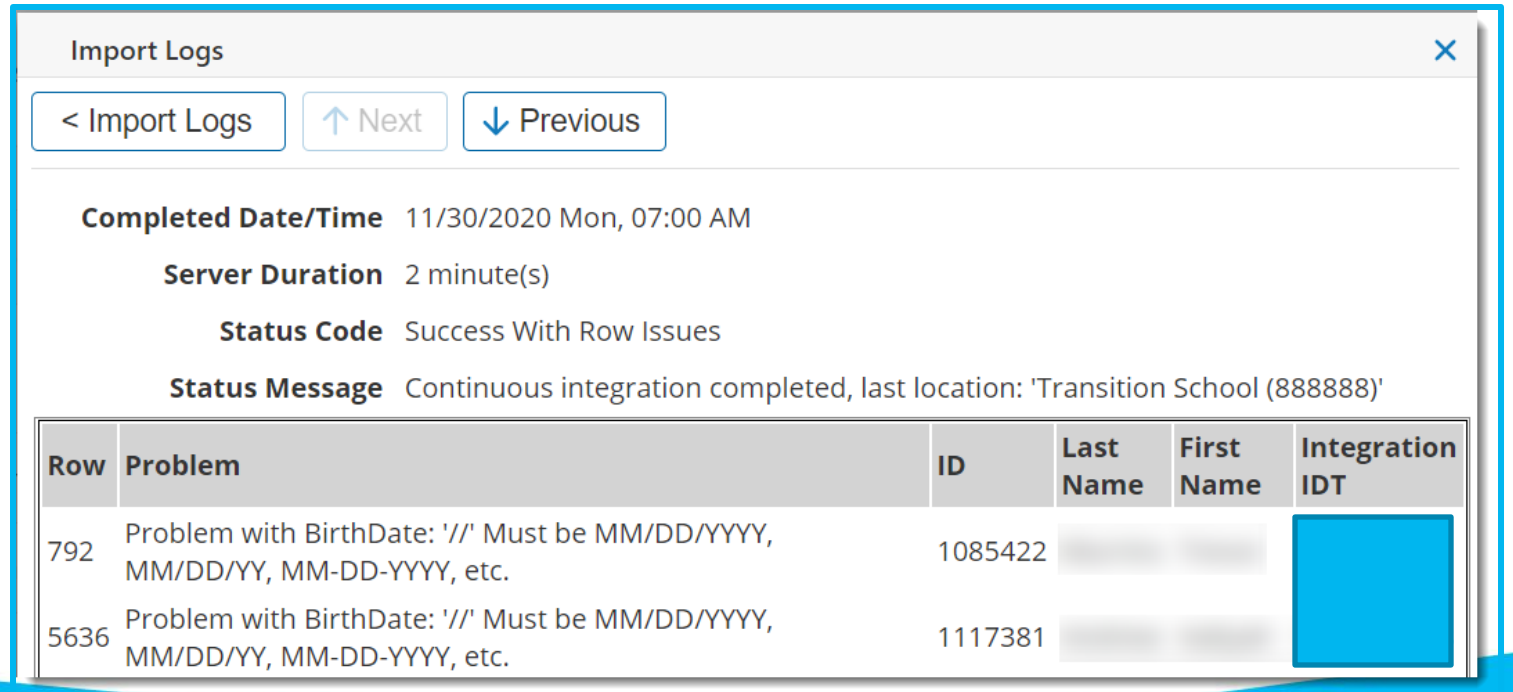
- Check the Staff in Special Programs.
- If you see Duplicate Profiles, submit a Support ticket.
- It may be an issue that needs to be looked at further.



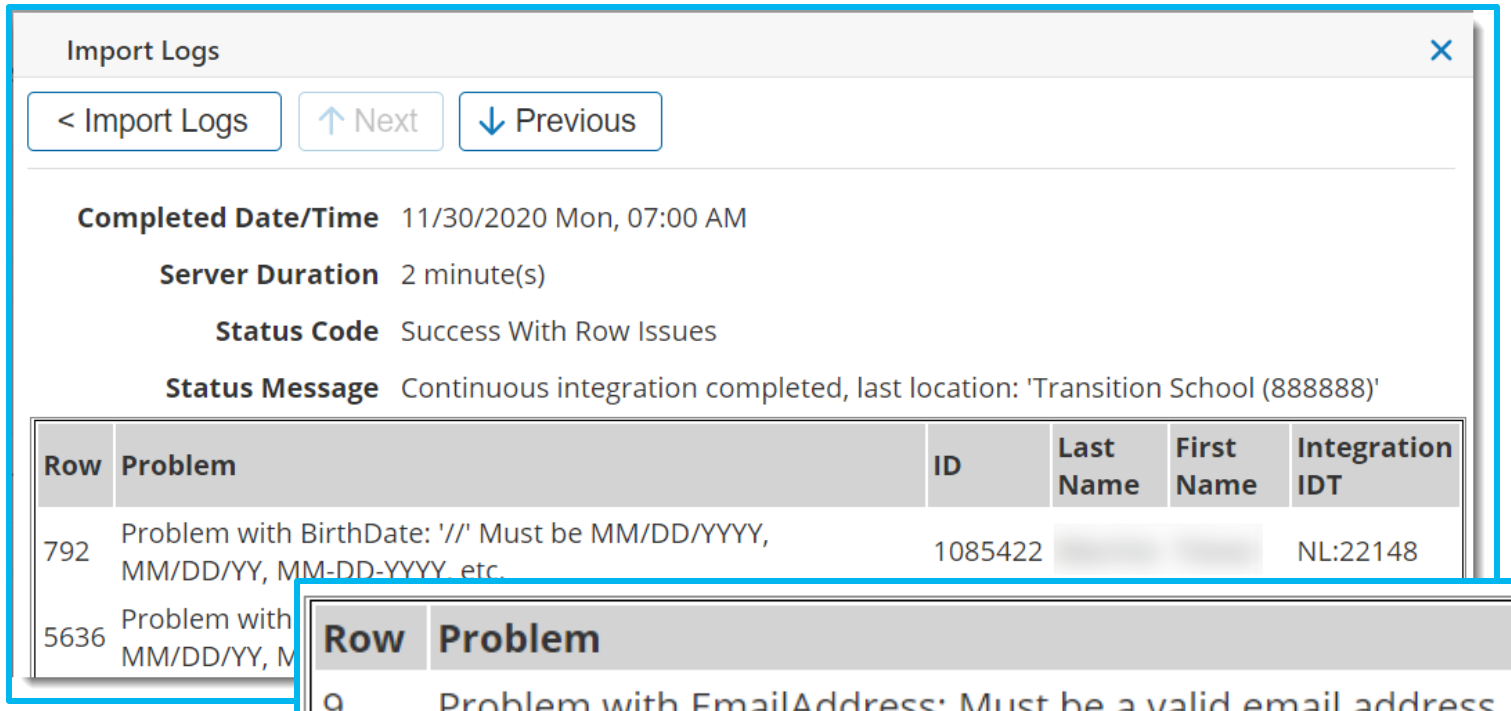
Reviewing Import Logs for Errors

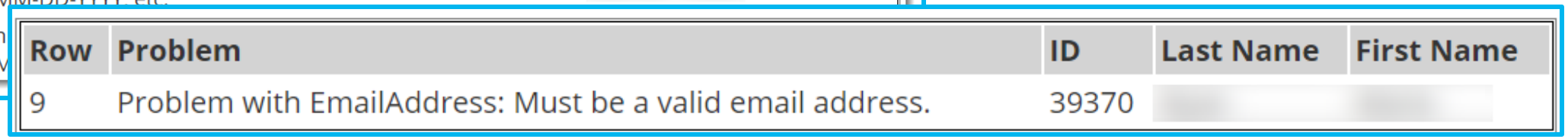
1. **Select Administration > Configuration > Integration > Import Layout tab**
2. **Select Import layout to review**
3. **Click the More drop down**
4. **Click the View Import Logs**

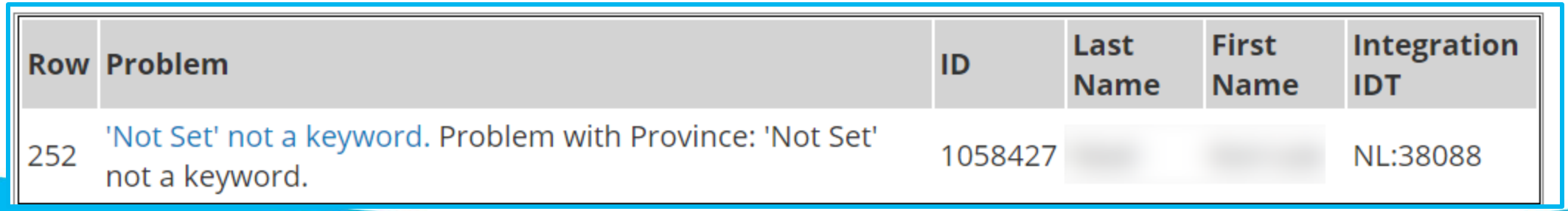




Row Issues


Import Logs
< Import Logs
Next
Previous
Completed Date/Time 11/30/2020 Mon, 07:00 AM
Server Duration 2 minute(s)
Status Code Success With Row Issues
Status Message Continuous integration completed, last location: 'Transition School (888888)'
Row Problem ID Last Name First Name Integration IDT
792 Problem with BirthDate: '//' Must be MM/DD/YYYY, MM/DD/YY, MM-DD-YYYY, etc. 1085422 NL:22148
5636 Problem with MM/DD/YY, M


Row Problem ID Last Name First Name
9 Problem with EmailAddress: Must be a valid email address. 39370


Row Problem ID Last Name First Name Integration IDT
252 'Not Set' not a keyword. Problem with Province: 'Not Set' not a keyword. 1058427 NL:38088

Fix Data in PS SIS

Row Rejections

Row	Problem	ID	Last Name	First Name	Integration IDT
48	Row rejected because the other match value would not be unique within the system.	739424711			

Integration IDT Match

SIS ID and PSSP ID Match

FirstName/LastName Match

Possible Solution(s)

- Please contact support for help with fixing this problem.
  Give the following information to support when contacting them.

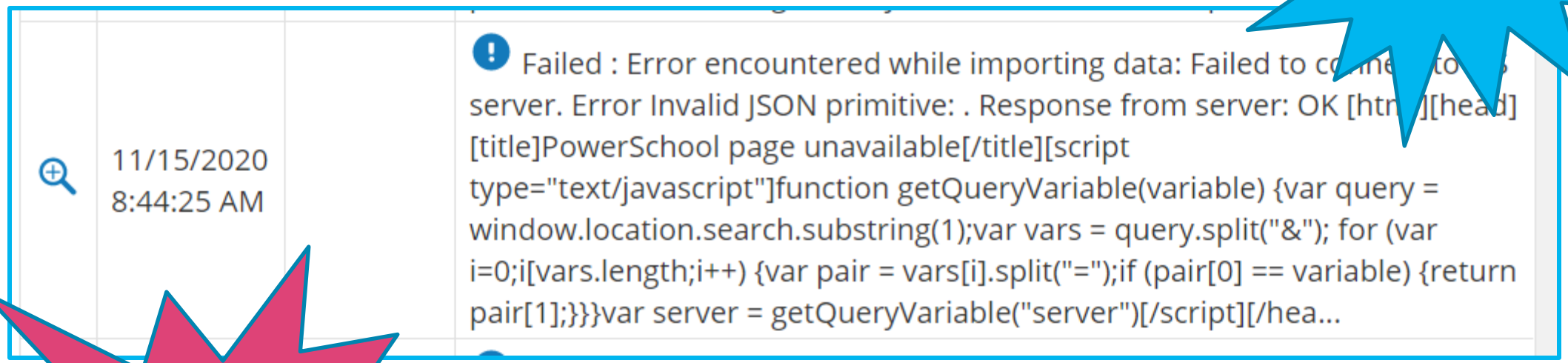
Item	SIS	Special Programs
ID	739424711	10216
IntegrationIDT		
Name	Jesse	Jesse

Click here to go to the profile.

- If no imported profile data or documents → Delete Special Programs Profile
- If documents → Merge Special Programs Profile

Failures

PS SIS Server Down?



Continual? Enter a Special Education Support Ticket!

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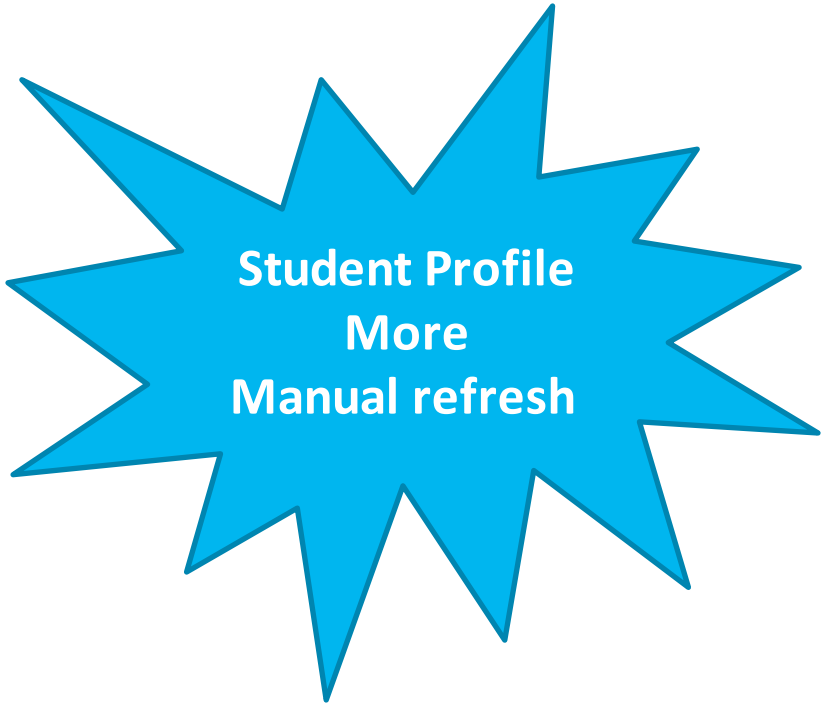
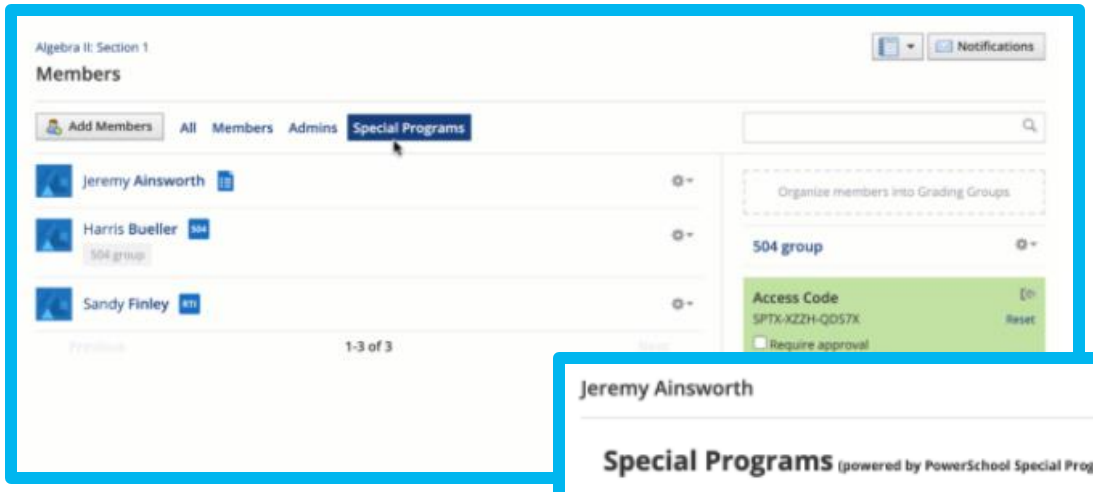
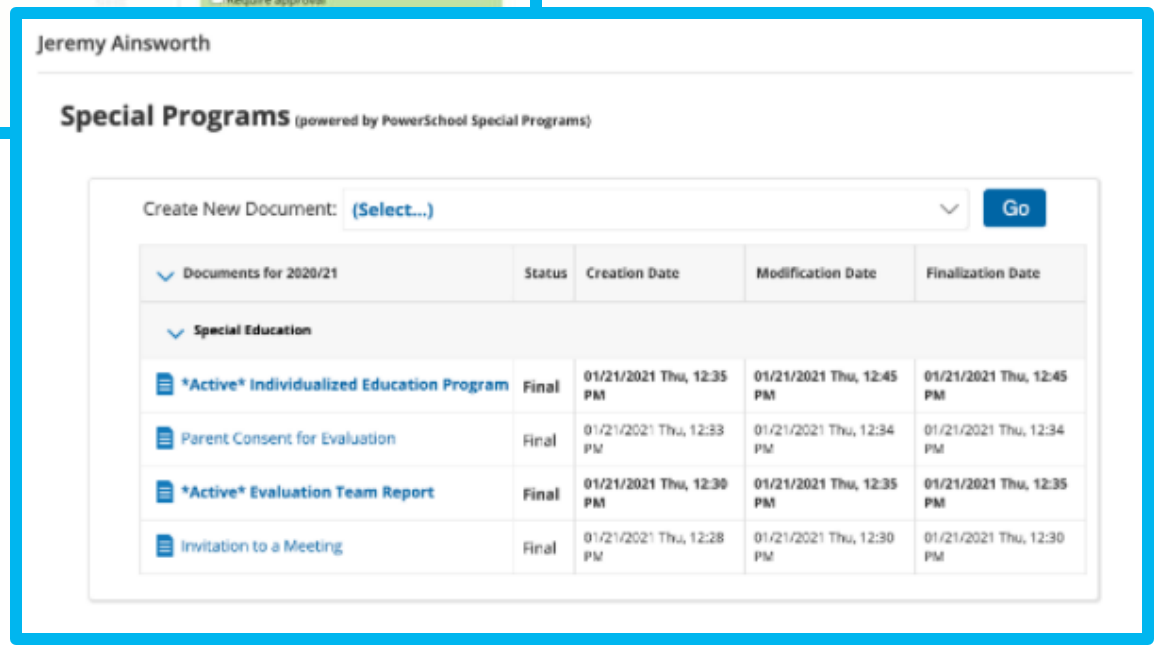
But the import logs don't give enough information?



Integration with Schoology Learning

Connecting Special Programs with Schoology Learning





System Requirements:

- PS SIS v 21.4.0.0 or later
- Shared Identity Provider across both Applications

(i.e., PS SIS, Microsoft SSO, Google SSO)

PS SP Information Displayed in SGY:

- Alerts
- Quick Filters
- Document Viewer

Teachers Can:

- View students' SP alerts in SGY to facilitate accommodations
- View necessary SP documentation in SGY
- Access course material accommodations, making it easier to assign to students

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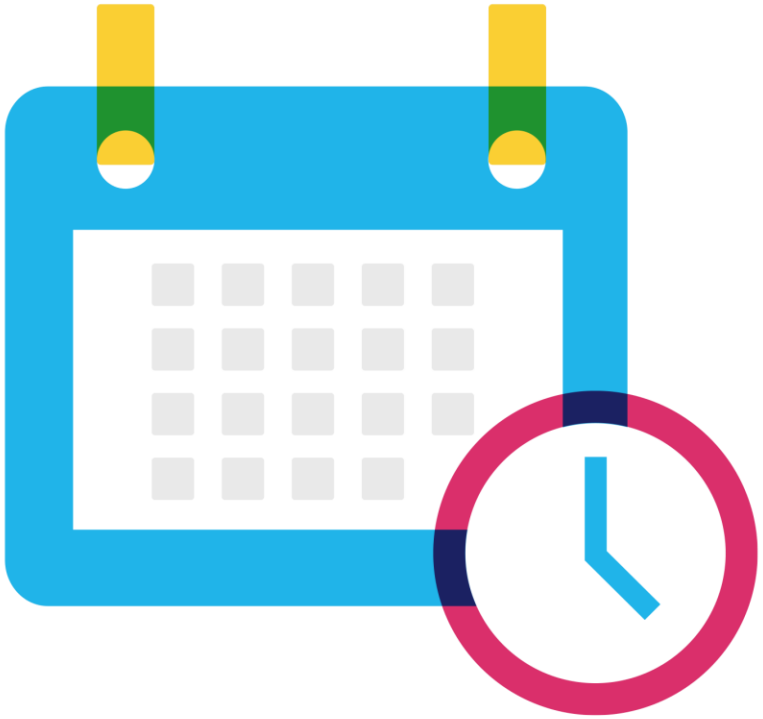
Next Steps

- **Connect with colleagues** in PowerSchool Community Page
- **Updates will be shared by EICs** via in the PowerSchool Community Page
- **Monthly email reminder** to join our next PowerUps Meeting
- **Register for Upcoming Special Programs PowerUps and Office Hours/Ask the experts**
  - **Special Programs PowerUps**
    - **May 8**
    - ***Topic: End of Year Rollover***
  - **Special Programs Office Hours/Ask the Experts**
    - **March 24**
    - ***Topic: Integrations and Data Flow***



Become a PowerSchool Champion!

PowerSchool Champions connect, share and learn with others in solution-specific communities. We share our expertise as teachers, administrators, technology directors, or talent leaders. We engage in interesting activities to accumulate points, collect badges, and earn fantastic rewards. Joining the Champions community provides:

- **Community** · Join an exclusive group of school and district leaders
- **Engagement** · Share your expertise and give product feedback
- **Opportunity** · Earn rewards like swag, cool opportunities, event attendance, and more
- **Growth** · Advance professionally, build your PLN and increase your Ambassador Program eligibility

Visit powerschool.com/champions and SIGN UP or email champions@powerschool.com if you have questions!

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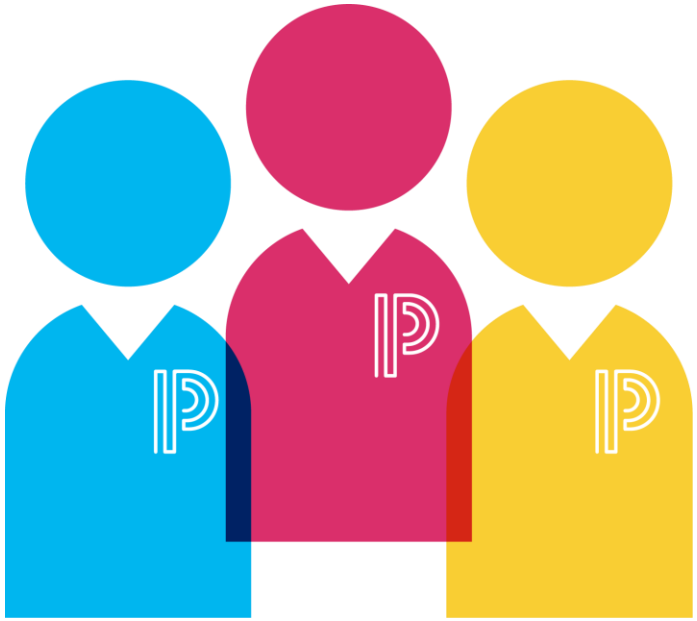
CHAMPIONS

Thank you for your partnership!