

Welcome to PowerSchool PowerUps: Schology Learning



**November 14th,
2023**

Today's Agenda



Unified Classroom

Schoology Learning

- Welcome and Agenda Overview
 - Sharing Links with YOU!
- Schoology Learning
 - Product Updates
 - ContentNAV
 - End of Semester Refresher

**Please remember to ask your questions in Q&A.
The Chat is for comments to our EIC team.*



Recordings are Available on PS Community!



Search:
"Watch Schoolology
PowerUps"

Scroll down for
Previous Recordings

PowerSchool PowerUp Events

Register for **any** upcoming PowerSchool PowerUp Events!

- *Events > All Events > [PowerUp Events](#)*

PowerUps are currently offered for:

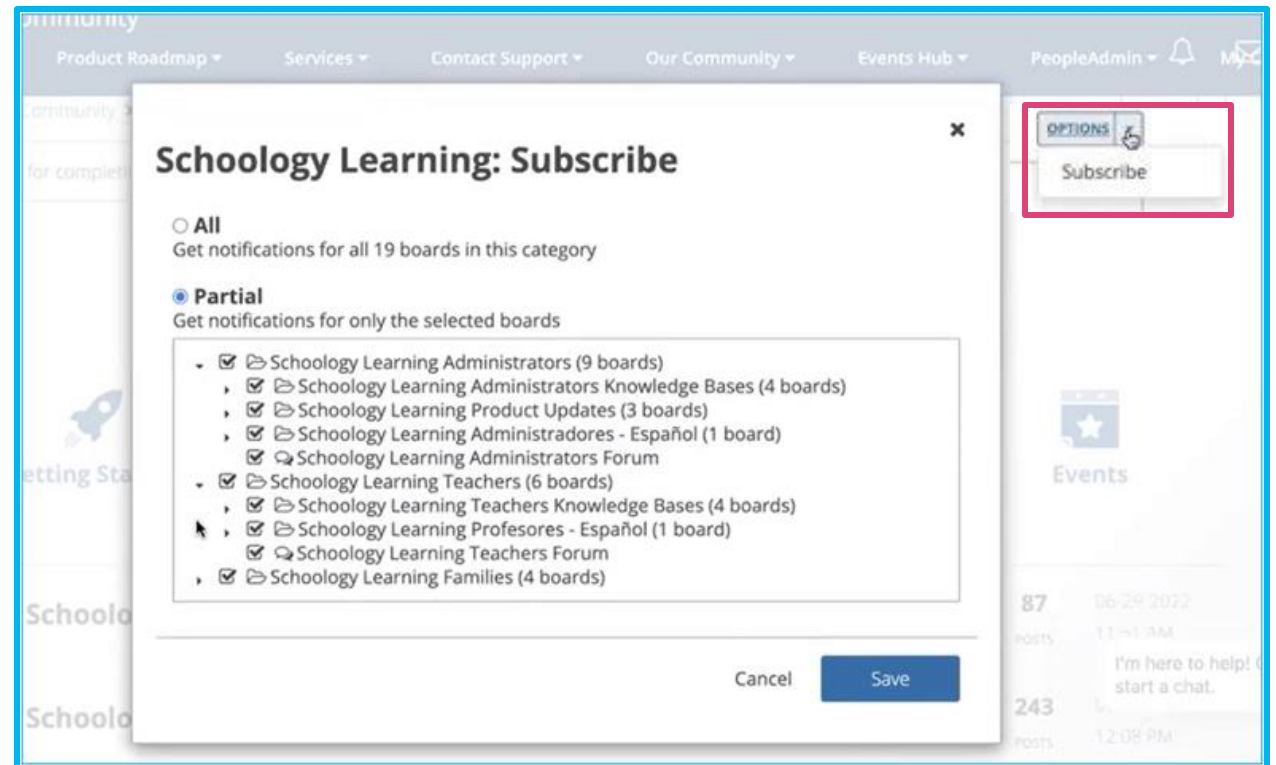
- Classroom (*Schoolology Learning, **Performance Matters, Behavior Support***)
- Unified Classroom Special Programs
- **Curriculum & Instruction**
- Naviance
- Enrollment
- Unified Insight
- Talent (*Professional Learning, Applicant Tracking, Records and Onboarding, Perform*)

The screenshot shows the PowerSchool PowerUps: Classroom (Thursday Session) event page. The page has a blue header with navigation links: Our Community, Events Hub, PeopleAdmin, and My Contacts. Below the header, the event title "PowerSchool PowerUps: Classroom (Thursday Session)" is displayed. A search bar is present. The main content area features the PowerSchool logo and the event title "PowerUps". It includes the date and time "February 17, 2022 at 1 PM Eastern Time" and a "REGISTER NOW" button. A section titled "Topics:" lists "Performance Matters: 22.2 Product Updates and PowerSchool Source Item Bank Updates" and "Schoolology: Usage and Course Analytics Best Practices". A "Will you be attending?" section shows a "Yes" button and a "No" button, with a "Maybe" button. Below this, it says "GOING (0) NOT GOING (0) MAYBE (0)". A "Send Invite" button is also visible. The page footer includes a "Labels (2)" section with "Performance Matters" and "Schoolology" labels.

Stay in the Know



- PowerUps!
- Subscribe: Newsletters & Updates in PS Community
- Monthly Release Notes
- Webinars
- Join Groups
- Connect with your PowerSchool Contact



Submit a Product Idea on the Ideas Portal

Filter by Status or
PowerSchool Product

The screenshot shows the PowerSchool Ideas Portal interface. At the top, there's a breadcrumb trail: Home > Contact Support > PowerSchool Ideas Portal. Below this is a welcome message and instructions on how to use the portal. A sidebar on the left contains a 'Filter by Status or PowerSchool Product' section with a list of filters: My ideas (0), My votes (0), My subscriptions (0), Review In Progress (416), Reviewed - Unscheduled (20219), Scheduled - Future Release (691), In Development (92), Shipped (1287), Already Exists (686), Support Issue (127), and Will Not Implement (849). Below this is a 'Filter by Product/Category' section with a link to 'Applicant T...'. The main content area displays a list of ideas. The first idea is 'Make teachers accountable for entering grades in a timely manner' with 3,677 votes. The second is 'Merge Duplicate Student Records' with 2,371 votes. The third is 'Email Alert for due Homework and Exam' with 1,859 votes. Each idea card includes a 'VOTE' button, a 'Reviewed - Unscheduled' tag, and a comment icon. A search bar is located at the top right of the main content area.

Home > Contact Support > PowerSchool Ideas Portal

Welcome to the PowerSchool Ideas Portal

Use this portal to submit enhancement ideas and feature requests for all PowerSchool solutions and products. In addition to submitting new ideas, you can also review, comment on, and vote on others' enhancements. Visit the [Contact Support](#) page if you need product support.

Please note: we recommend searching existing ideas before submitting a new one to reduce duplication. Please review our article on [Submitting an Enhancement Request](#).

All submitted ideas are typically reviewed in 30 business days.

[Add a new idea](#)

Recent Trending Popular

Search Ideas

My ideas 0
My votes 0
My subscriptions 0

FILTER BY STATUS

Review In Progress 416
Reviewed - Unscheduled 20219
Scheduled - Future Release 691
In Development 92
Shipped 1287
Already Exists 686
Support Issue 127
Will Not Implement 849

FILTER BY PRODUCT/CATEGORY

> Applicant T...

Make teachers accountable for entering grades in a timely manner

Too many times I have logged on to see all zeros for my child's grades

Created 13 Jan 06:36pm
eSchoolPlus SIS

Reviewed - Unscheduled 13

Merge Duplicate Student Records

It would definitely be helpful if PowerSchool could come up with a merge records for duplicate students!! No matter how many times I tell the office to be careful when enrolling and check the possible match screen, they still create new records. From...

Created 12 Jun 12:51am
PowerSchool SIS / Scheduling and Enrollment

Reviewed - Unscheduled

Email Alert for due Homework and Exam

Would like to get an alert through email before the Homework/exam are due .

Created 13 Jan 06:33pm
eSchoolPlus SIS

Reviewed - Unscheduled 5

Search ideas
before submitting a
new one

Tags show if Product
has Reviewed and/or
Already Created the
feature

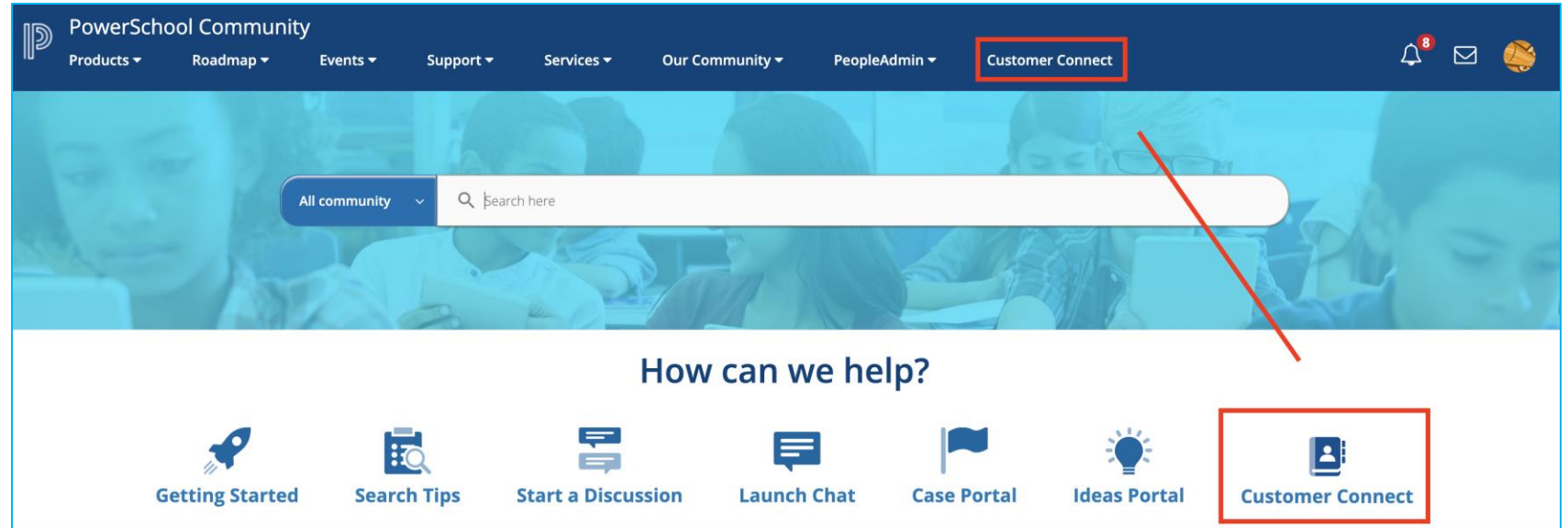
Upvote ideas to let us know you'd
like to see that feature too

Support Updates

Introducing PowerSchool Customer Connect

Provides access to:

- Contacts
- Customer Satisfaction Score
- Your School's purchased PS Products
- Manage Technical Contacts



How to Locate Your PowerSchool Contact

The screenshot displays the PowerSchool Community website interface. At the top, a dark blue navigation bar contains the PowerSchool logo and several menu items: Products, Roadmap, Events, Support, Services, Our Community, PeopleAdmin, and Customer Connect. The 'Customer Connect' link is highlighted with a yellow rectangular box. Below the navigation bar, a horizontal row of white buttons with blue text includes Support, Services, Success, Education, Sales, and Billing. The 'Support' button is highlighted with a red rectangular box. A large yellow arrow points from the 'Customer Connect' link in the top navigation bar down to a 'Customer Connect' button located in the bottom right corner of the main content area. This bottom button is also highlighted with a yellow rectangular box. The main content area is divided into two columns. The left column, under the 'Support' button, is titled 'Contacts' and includes a subtitle: 'Use this information when you need to reach out to Support or other key contacts.' It lists 'Critical Information to Engage Support' with fields for 'Support ID: -', 'Account Site: -', and 'Contact Support: Chat, Web, and Phone Info'. The right column is titled 'My PowerSchool Contacts' and features two sections: 'Customer Success Manager' (described as the primary contact for renewals, training, and services) and 'Sales Account Manager' (described as assisting with new product purchases). Both sections have a red rectangular box around their respective descriptions. Below the main content area, a section titled 'we help?' contains four icons with labels: 'Live Chat', 'Case Portal', 'Ideas Portal', and 'Customer Connect'. The 'Customer Connect' icon and label are highlighted with a yellow rectangular box.

Support Services Success Education Sales Billing

Contacts
Use this information when you need to reach out to Support or other key contacts.

Critical Information to Engage Support

Support ID: -

Account Site: -

Contact Support: Chat, Web, and Phone Info

My PowerSchool Contacts

Customer Success Manager:
Your Customer Success Manager is your primary contact for renewals, purchasing new training and services, and the overall health of your account.

-

Sales Account Manager:
Your Sales Account Manager will assist with purchasing new products.

-

we help?

Live Chat Case Portal Ideas Portal **Customer Connect**

The new Customer Connect is your one-click hub to access your account information, contacts, support resources and more across all PowerSchool products! Learn more [here](#).

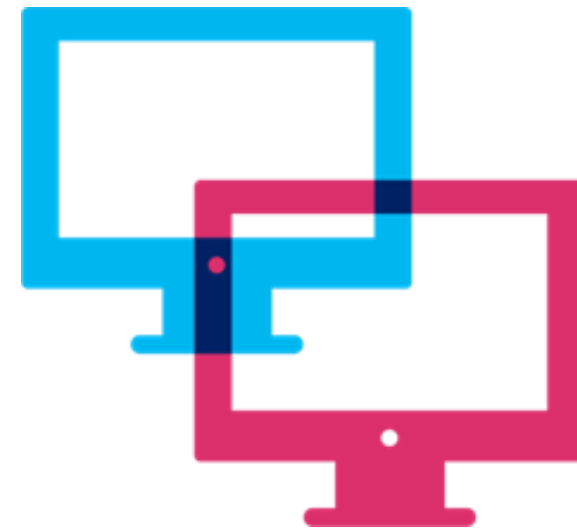
Checking Known Issues

Home > Product Support > Administrators > Schoology Learning > Schoology Learning Administrators
> Schoology Learning Administrators Knowledge Bases > Schoology Learning Known Issues

PowerSchool explains:




- Summary of the issue
- A temporary workaround
- Fixed Results

Subscribe, under the Options drop-down, to the Known Issues page to be notified of a new post.



Known Issues Knowledge Base

PowerSchool Community

Product Support ▾ Product Roadmap ▾ Services ▾ Contact Support ▾ Our Community ▾ Events Hub ▾ PeopleAdmin ▾ My Contacts   

Knowledge Base Articles

Schoology Learning Administrators FAQs (33 Articles)

Q&A: Import PowerSchool Learning...

Q&A: Upcoming Changes for API...

Q&A: System Admin- External Tools

Q&A: System Admin- System Settings and...

Q&A: System Admin- Resources and Apps

Schoology Learning SIS Integrations (7 Articles)

How-To: Prepare My Skyward Integration...

Troubleshoot: Invalid Adapter Credentials...

Known Error: Access Denied in SIS App

How-To: Prepare My eSchoolPLUS...

How-To: Prepare my SIS Connect...

Schoology Learning System Requirements and Troubleshooting Tips (21 Articles)

Troubleshoot: User unable to Merge...

How-To: Fix a Course created before SIS...

Troubleshoot: Common Error Messages...

Troubleshoot: Access Code not Working...

Troubleshoot: Unable to see Embedded...

Schoology Learning Administrators Webinars (23 Articles)

Register Now for Schoology Learning...

Video: 5 Assessment Features That Will...

Video: 5 Best Practices for Structuring...

Video: Using Schoology to Elevate Student...

Video: Getting the Most From Schoology's...

Schoology Learning Known Issues (8 Articles)

[Known Issue] Cannot apply availability rules...

Known Issue: Objectives provisioned from...

Known Issue: Rubrics aligned to Google or...

Resolved Issue: Users Unable to Attach a Link...

Known Issue: Cursor missing when creating/editing materials

Summary

Some users have reported that the cursor is missing when creating or editing materials (i.e a folder description/assignment description, etc.)

- Reproduction Steps
1. As a teacher, navigate to a course
 2. Select "Edit" beside a material or create a new material
 3. Attempt to click into the description box

Expected Results

Cursor appears when creating/updating materials within the material edit boxes.

Actual Results

The cursor does not appear but you can still type into the box.

Workaround

Text can still be typed into the box but this is confusing if making edits as the user is unsure of where the text will be placed

Product Updates

Enabling the Design Refresh

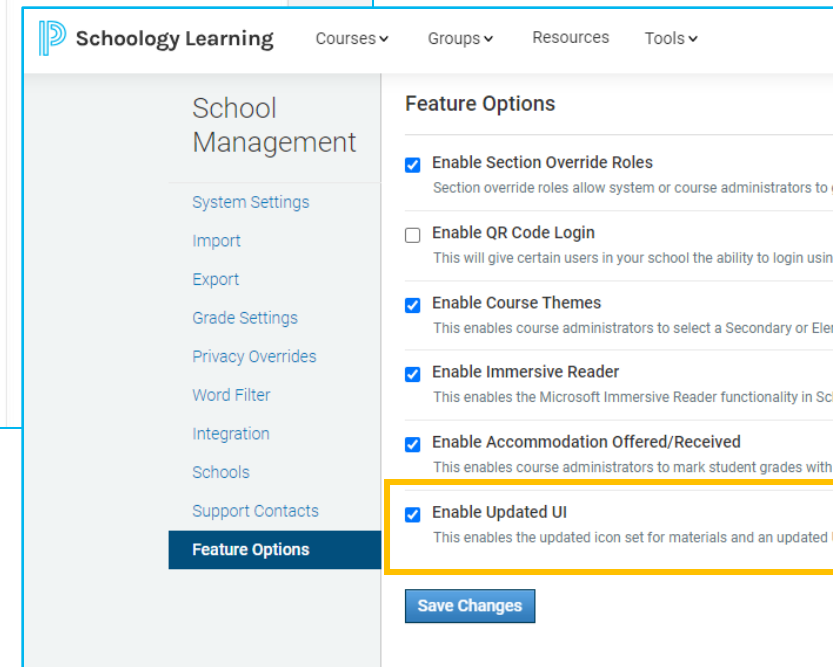
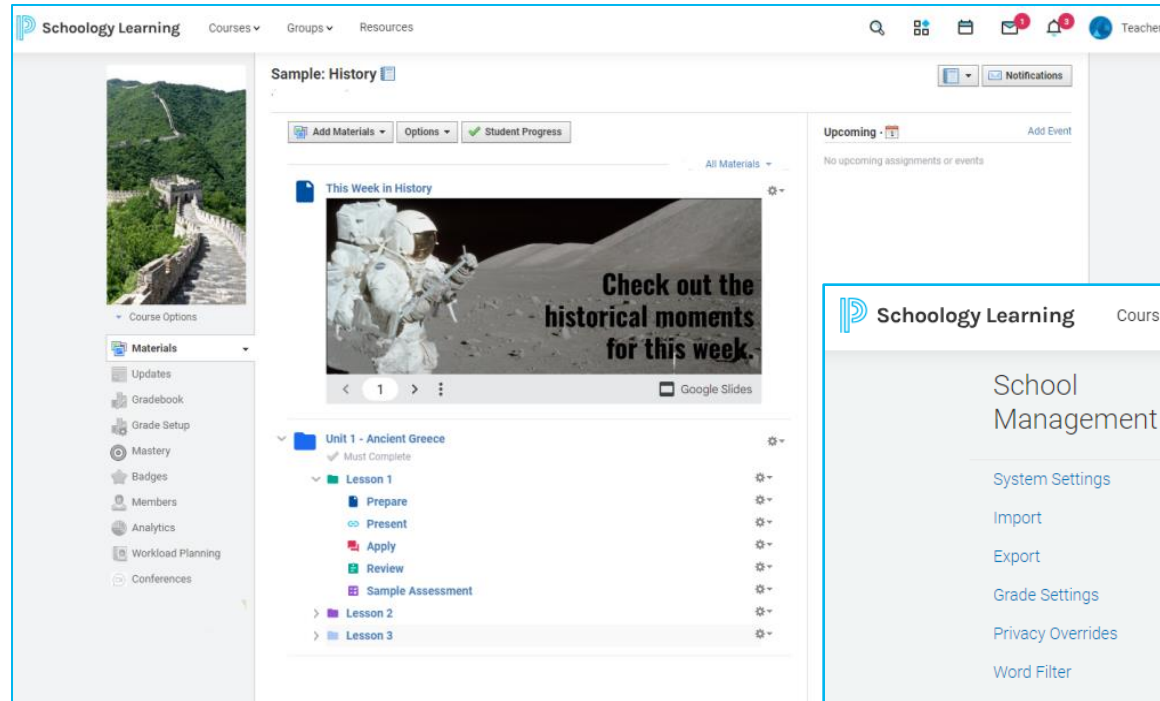
About the Refresh

This update freshens the basic Schoology design, introducing more modern design elements (fonts, colors, icons), **without changing the user experience or any workflows.** All ADA compliant!

How to Enable

Through Feature Options under School Management, click Save.

We highly recommend enabling the Design Refresh to check the look of custom branding ahead of enabling the UI for all.
Enabled for all users this summer.










Count in Grade – Graded Material Option

What is it?

Allows the user to exclude a material's scores from grade calculations, both traditional and standards.

Recently
Released

Learning Objectives:

Options:       

Count in Grade Disabled

Why we think you'll like it

Allows teachers, parents, and students to know immediately if a material is used not part of the total grade.

US History 3...	
Exempt	⋮
80	

Home US History II	
Assignment: US History II	
Score Type: Points (100)	
SCORE (7/18/2023)	
STUDENTS (16)	
Student Name	80



We recommend disabling Sync to SIS when using this feature if you are not leveraging PS SIS.

Collected Type

- ✓ The Collected Type is initiated at the assignment creation level
- ✓ Checking Collected Type as Collected will disable the ability to add a traditional score in the assignment column.
- ✓ Collected is complemented by exception codes

The screenshot shows the 'Collected Type' section of the assignment creation interface. It includes a 'Period' dropdown set to 'Indefinite', a 'Factor' input field with '1.00', a 'Collected Type' checkbox labeled 'Collected/Mastery' which is checked, a 'Scale/Rubric' dropdown set to 'Numeric', and a 'Learning Objectives' section with an 'Align' button. A 'Create' button is visible at the bottom right.

Collected Exception

- ✓ The Collected exception code is initiated in the Schoology gradebook
- ✓ It allows instructors to mark an item as Collected for later scoring
- ✓ The Collected exception code is a placeholder for an assignment score

The screenshot shows the Schoology gradebook interface. A 'MARK WITH AN EXCEPTION' menu is open, listing options: Absent, Collected (checked), Exempt, Incomplete, Missing, and Late. The background table shows assignment scores with columns for 'Collected Type', 'Do not count i...', and 'Review'.

Collected Type	Do not count i...	Review
Code Only	Exempt	12 PTS
✓	✓	✓
✓	-	20
✓	0	9
✓	75	12

Questions

Introducing ContentNAV

Shannon Thompson, Solution Strategy Director

Educator Challenges



77%
of teachers

said they create their own classroom materials to supplement or replace a textbook.¹

How can we help make instructional content creation **easier for teachers?**



Teachers work about
50 hours
a week

spending less than half of the time in direct interaction with students.²

How can we help **teachers spend more of their time** with students?



Teachers spend
7-12 hours
a week

searching for and creating instructional resources.³

How can our teachers more **quickly access high-quality instructional content** to share with students?



78%
of teachers

said they found supplemental materials online when sourcing non-textbook materials.¹

How can we provide our teachers **easy, consolidated access** to open educational resources?

INTRODUCING THE Personalized Learning Cloud

- ✓ Empower Teachers
- ✓ Foster Collaboration
- ✓ Innovate Education





Live Demonstration

Questions

End of the Semester / Term: Best Practices & Resources

Schoology Learning

Course Administrators (Teachers)

Best Practice Tip #1: "Publish" Grades in the Schoology Gradebook

- Unpublishing an item also removes the item from students' final grade report that is visible to them in Schoology.
- Any unpublished item needing to be a part of student grade calculations must be republished.



Tip: Stop accepting student submissions, while keeping grades visible, by disabling submissions.

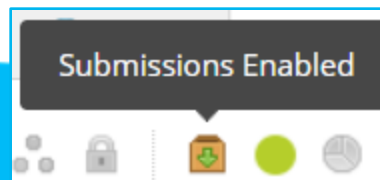
Physics: Section 1

Bulk Edit

Trimester 2

Published

Name		Category
Chapter 4 Quiz	<input checked="" type="checkbox"/>	QUIZ
Chapter 4 Lab Report	<input type="checkbox"/>	Homework



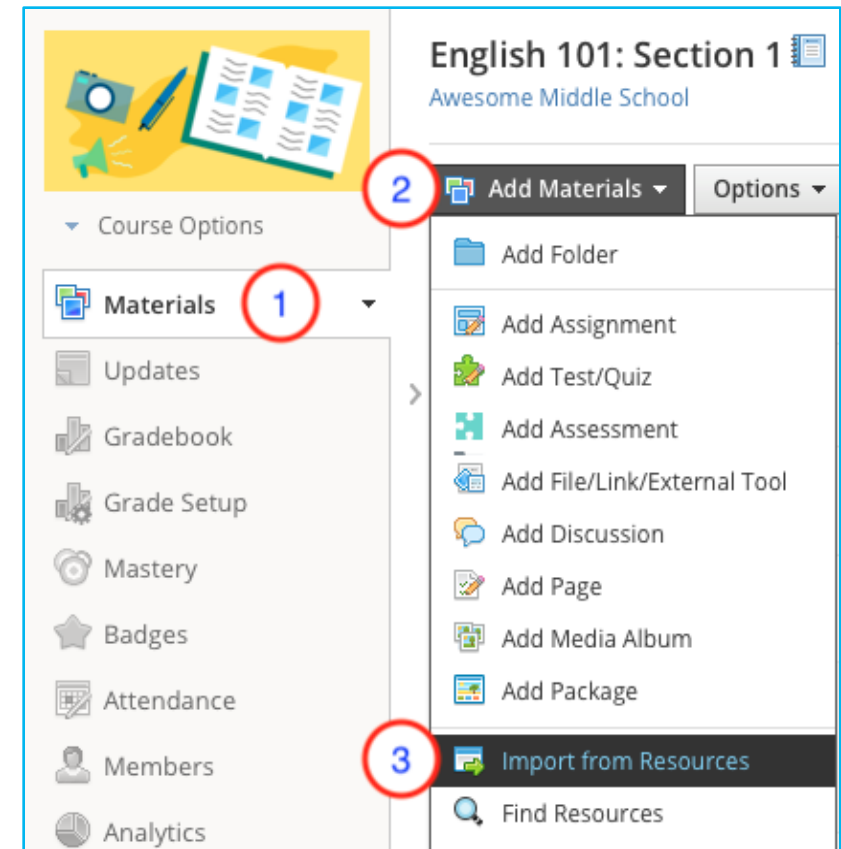
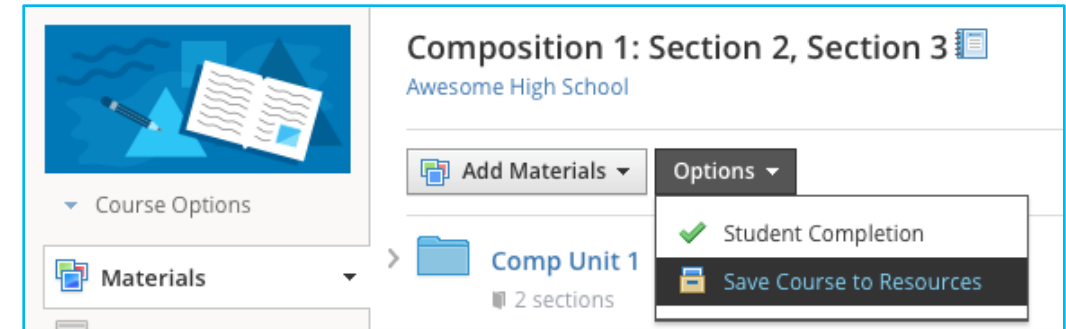
Course Admin (Teachers)

Best Practice Tip #2: Save Courses/Content to Personal Resources

- Save an Archived Course to **Resources** and reuse the same materials for the next school year or add the same content into a new course shell for a new semester.
- Next term, Instructors & Course Admin can easily import those materials.



Tip: Share Collections easily with colleagues on your ["Connections" list](#).



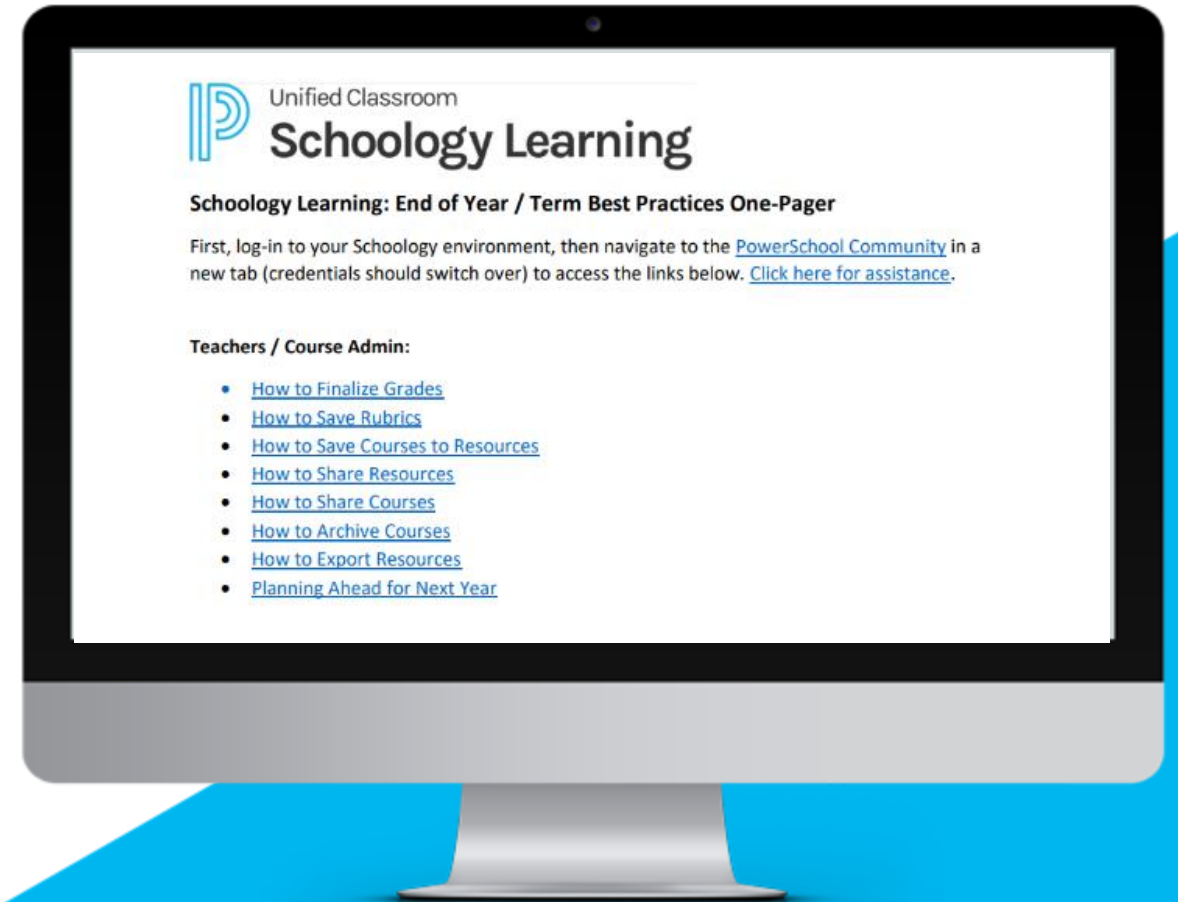
Course Admin (Teachers)

Best Practice Tip #3: View & Share Schoology Resources for End of the Year / Term Best Practices One-Pager

https://bit.ly/SGY_Endofyear



Tip: Watch the webinars for End of Year Tips & Tricks featured at the bottom of the one-pager!



Questions

Upcoming Webinars!



A Few of Our Favorite Things

Hear from other educators about their favorite tips and tricks in Classroom solutions (Schoology Learning, Performance Matters, & Curriculum & Instruction).

December 14 @ 3pm ET



Join Us Again in the New Year!

Sign up for a date and time that works best for YOU!

January 16th @ 4pm ET & 18th @ 1pm ET

March 19th @ 4pm ET & 21st @ 1pm ET

May 7th @ 4pm ET & 9th @ 1pm ET

August 13th @ 4pm ET & 15th @ 1pm ET

October 15th @ 4pm ET & 17th @ 1pm ET

November 12th @ 4pm ET & 14th @ 1pm ET



Thank you for your Partnership!

